



EX PARTE OR LATE FILED

DOCKET FILE COPY ORIGINAL

Federal Communications Commission  
Washington, D.C. 20554

October 24, 1994

CC Do.  
93-22

The Honorable Barbara Boxer  
United States Senator  
1700 Montgomery Street, Suite 240  
San Francisco, California 94111  
Attention: Jordan Royer

RECEIVED

OCT 24 1994

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF SECRETARY

Dear Senator Boxer:

This letter responds to your correspondence on behalf of Paul Phanhuy regarding charges on his telephone bill and relating to information services provided on 800 numbers. Your letter, as well as the complaint of your constituent, has been referred to the Enforcement Division of the Common Carrier Bureau for review. The Enforcement Division will communicate with your constituent upon completion of its review.

The Telephone Disclosure and Dispute Resolution Act (TDDRA) was enacted by Congress in 1992 and required both the Federal Communications Commission and the Federal Trade Commission (FTC) to adopt rules governing the provision of pay-per-call services. Under the TDDRA, the FCC has jurisdiction over the telecommunications carriers involved in the transmission and billing of the telephone calls, while the Federal Trade Commission has jurisdiction over the information service companies themselves.

The TDDRA generally required pay-per-call services to be provided on 900 telephone numbers and generally prohibited the provision of these services on 800 numbers, except in instances where the caller has entered into a presubscription agreement or comparable arrangement with the information service provider. Pursuant to the Commission's rules, which became effective on September 24, 1993, a presubscription agreement entails a formal contractual understanding whereby the consumer is provided clearly and conspicuously all terms and conditions associated with the use of the service and affirmatively agrees to abide by them.

The Commission has received numerous complaints similar to those described by your constituent. These complaints are processed by the Enforcement Division of the Common Carrier Bureau by serving a copy of the complaint upon the telecommunication carriers involved, who must generally respond in writing within 30 days. Beyond reviewing these

No. of Copies rec'd 1  
List A B C D E

complaints and pursuing appropriate action to resolve them, the Commission has undertaken several efforts. First, Common Carrier Bureau staff has met with the carriers that provide the billing service for calls to 800 numbers as well as interexchange carriers who provide the 800 number transport to emphasize their obligations under the TDDRA and the rules of the Commission. Secondly, because the increase in the number of complaints has been so significant, we have started an investigation of these practices, with special focus on whether any companies have attempted to evade or violate our rules. Additionally, as part of the effort to make clear the carriers' responsibilities under the law, the Common Carrier Bureau has recently issued a ruling holding that the information provider's receipt of the originating telephone number, a practice that was serving as the premise of some charges, does not in itself constitute a presubscription agreement.

Moreover, on August 2, 1994, the Commission instituted a Notice of Proposed Rulemaking seeking to strengthen Commission rules to prevent abusive and unlawful practices under the TDDRA. Specifically, the Commission has sought public comment on a proposal to require that a presubscription agreement be established only with a legally competent individual and executed in writing, and that common carriers obtain evidence of the written agreement before issuing a telephone bill that contains charges for presubscribed information services. Under the proposed rules, these telephone bills could be addressed only to the individual who actually entered into the presubscription arrangement, not to the person or company whose telephone was used to place the call. The Commission has tentatively concluded that this and other proposed changes would significantly assist in eliminating the source of many consumer complaints. Enclosed is a summary of the Commission's action in this regard.

We appreciate receiving your correspondence. Please call upon us if we can provide any additional information.

Sincerely,

A handwritten signature in black ink, appearing to read "Kathleen M.H. Wallman", written in a cursive style.

Kathleen M.H. Wallman  
Chief  
Common Carrier Bureau

Enclosure

BARBARA BOXER  
CALIFORNIA

COMMITTEE ON ENVIRONMENT  
AND PUBLIC WORKS

COMMITTEE ON BANKING,  
HOUSING, AND URBAN AFFAIRS

COMMITTEE ON THE BUDGET

JOINT ECONOMIC COMMITTEE

DEPUTY WHIP

## United States Senate

HART SENATE OFFICE BUILDING  
SUITE 112  
WASHINGTON, DC 20510-0505  
(202) 224-3553

September 14, 1994

1700 BROADWAY STREET  
SAN FRANCISCO, CA 94111  
(415) 398-6100

2250 EAST IMPERIAL HIGHWAY  
SUITE 545  
EL SEGUNDO, CA 90245  
(310) 414-5700

525 B STREET  
SUITE 990  
SAN DIEGO, CA 92101  
(619) 239-3884

2300 TULARE STREET  
SUITE 130  
FRESNO, CA 93721  
(209) 497-5109

OCA  
cc-800  
cc-900

4661

Ms. Linda Townsend Solheim  
Director, Legislative Affairs  
Federal Communications Commission  
Room 808  
1919 M Street, N.W.  
Washington, DC 20554

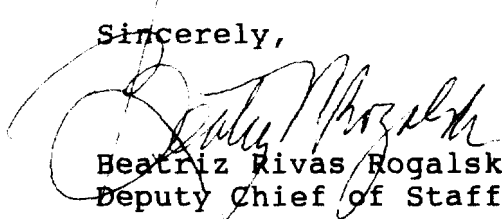
Dear Ms. Solheim:

Enclosed please find the correspondence Senator Boxer received from Mr. Paul Hill Phanhuy, regarding his complaint that he was charged for calls he made to IRS via an "800" number.

Senator Boxer is forwarding the attached for your review and consideration. Any information you can provide in response to the concerns expressed by Mr. Phanhuy will be most appreciated. ~~Please address any questions or comments to Senator Boxer's San Francisco office, Attn: Staff Assistant Jordan Royer.~~

Thank you for your assistance with this matter.

Sincerely,

  
Beatriz Rivas Rogalski  
Deputy Chief of Staff

BRR/jdr  
Enclosure(s)  
cc: Mr. Paul Hill Phanhuy

(14) 573-0749  
PAUL HILL PHANHUY  
P.O. BOX 3011  
SANTA ANA, CA 92703  
USA

August 24<sup>th</sup> 94

File a claim

To: The Federal Communications Commission  
1919 M. Street  
Washington DC 20554  
and To: The Southern California C.PUC  
State office Room 5109  
107 South Broadway  
Los Angeles CA 90012

Dear Sirs,

I disagree, I do not and refuse to pay the amount \$48<sup>72</sup> that:

HELEN TONO

P.O. Box: 62

Montvale, NJ 07645

and The V.R.S. Billing Systems  
160 SARATOGA ave

Santa clara CA 95051

That they billed me on July 13<sup>rd</sup> 94 to my account in the Pacific Bell and they charged Helen Tono, She mailed me several stricky letters advertising with several Free numbers 1 + 800 + and tell us to call free from my Home phone number.

One June 12<sup>nd</sup> 94, My nephew visited me, He was curious, He tried to call the toll Free 1 + 800 +

I want to stress, Helen Tono, She did not gwe me the phone number Long Distance (201) 871-2395.

Now Helen Tom & The U.S. Bell  
Systems put on the Bell the # (207)  
871-2395 in my account # of the Pacific  
Bell and charged me the amount \$4872  
I call this amount \$4872; Helen Tom  
& The U.S. Bell Systems, they are cheating  
me and they are making the stucky  
business with people.

On August 05<sup>th</sup> 94, I mailed a letter  
To: The Executive Director

Pacific Bell Headquarters  
140 New Montgomery St  
San Francisco CA 94105

1 + 800 + 303 + 3000 & (415) 542 + 9000  
to complaint & to request to clear up  
the amount \$4872 in my account with all  
the original stucky letters advertising from  
Helen Tom to the Bell Department via  
\* PACIFIC Bell

Payment Center

Van Nuys, CA: 91388 on July 30<sup>th</sup> 94  
But the Vietnamese employee manager of the  
Bell Department M<sup>r</sup> DINH LAM, he refused  
to clear up the amount \$4872 -  
I request him to mail back all my letter  
with the original advertising stucky letters  
from Helen Tom.

The Vietnamese male employee M<sup>r</sup> DINH

LAM of the Bell Department Pacific Bell in  
Orange County, He refused to mail back

to me -

On August 18<sup>th</sup> 94, M<sup>r</sup> DINH LAM phoned me

and he accepted to mail back all <sup>the</sup> original  
advertising sticky letters from Helen Tomo to:  
my mailing address:

PAUL HILL PHANHUY  
P.O. BOX 3011  
SANTA ANA, CA 92703  
USA

But Now, today August 24<sup>th</sup> 94, I did not  
receive yet all the original advertising  
sticky letters from Helen Tomo -

Some vietnamese females operators,  
M<sup>rs</sup> QUYEN, etc... say: The tolls Free 1 + 800 +  
are not free - you have to pay -

\* Once again, I appreciate I am a good  
customer with Pacific Bell and I pay on  
time -

\* I am a good American citizen to cooperate  
with the POW/MIA - & with the U.S. Senators  
before 1991 and the D.I.A in 1992 and I  
support "President Bill Clinton" -

I would like ask you:

What and How <sup>are</sup> you feeling about Helen Tomo  
& V.R.S Billing Systems - ?

I would like to need your cooperation -

Thank you,

respectfully  
& Sincerely

Paul Hill Phanhu

0171043-0749  
PAUL HILL PHANHUY  
P.O. BOX 3011  
SANTA ANA, CA 92703  
USA

August 22<sup>nd</sup> 94

To: Helen TONO

P.O. Box: 62

Montvale, NJ 07645

x The V.R.S Billing Systems.

160 SARATOGA ave

Santa Clara CA 95051

Dear Sir, and M<sup>rs</sup> Helen TONA

I disagree, I do not want to pay  
The amount \$48<sup>75</sup> that you billed me  
on July 13<sup>th</sup> 94 -

~~Q. Helen Tono~~, you mailed me several  
~~stickers~~ ~~ATM's~~ advertisements with several Free  
numbers 1 + 800 + and tell us to call  
free from my Home phone number -

~~One~~ One June 12<sup>th</sup> 94, My nephew visited  
me, He was curious, He tried to call the  
toll Free 1 + 800 + -

I want to stress, Helen Tono, you did  
not give me the phone number Long Distance  
(201) 871-2395 -

Now ~~not~~ you & The V.R.S Billing Systems put  
on the Bill the # (201) 871-2395 and  
charged me the amount \$48<sup>75</sup>

I call This amount \$48<sup>75</sup> you're  
cheating me and you're running the  
stickky Business -

I want you clear up the \$48<sup>75</sup> in

PAUL HILL PHANHUY  
P.O. BOX 3011  
SANTA ANA, CA 92703  
USA

my account to the Pacific Bell -  
If not, I will proceed - to sue  
both of you - because you are liars and  
you are cheating the people.  
Once again, I want to stress this  
case -

Thank you,

Sincerely,

Paul Hill Phanhuong

PAUL HILL PHANHUY  
P.O. BOX 3011  
SANTA ANA, CA 92703  
USA



(714) 543-0749

PAUL HILL PHANHUY  
P.O. BOX 3011  
SANTA ANA, CA 92703  
USA

August 05<sup>th</sup> 1994

Object:

Complaint &  
refuse to pay  
\$18<sup>72</sup> to the  
VRS Billing Systems, via  
to Helen TONO.

To: The executive Director  
Pacific Bell Headquarters  
Administrative offices.  
140 New Montgomery Street  
San Francisco CA: 94105

Phone # 800+303+3000 and (415) 542+9000

Dear Sir -

The American people and American government  
teach me: "DO NOT pay any penny to some one  
who is cheating or sticky with you even  
one cent - That's a proverb, I learned

I can give donations if they're poor - or to  
support someone -

Now I will complaint about the  
Pacific Bell, it's cooperative ~~over~~ with  
Helen TONO P.O. Box: 62

Montvale, NJ 07645 -

Via by The VRS Billing Systems.

In the last many months, Helen Tono  
mailed me, several letters advertisings - with  
my name PAUL HILL

P.O. Box: 3011

Santa Ana CA 92703 with several  
toll Free numbers # 1+800+... - She pushed  
us to try to call then toll Free numbers from  
my ~~your~~ home phone -

One day, my nephew visited me, and he  
saw the advertising, and he tries to call  
the toll Free number, one of them - There were  
only the answering machine to answer

we did not call this number :

(201) 871-2395 - and Helen TONO did not give us this number (201) 871-2395

She gave & mailed to my P.O. Box: 3011

Santa Ana CA 92703 all toll Free numbers -

1+800+ , I want to appreciate She runs a sticky Business and She's cheating with people - I want to stress I'm a good customer and good credit with the Pacific Bell and pay on time -

One again, I would like M<sup>r</sup> executive Director to clear up the amount \$ 48<sup>72</sup> from VRS/Helen Tono in my account (714) 543-0749 247 S 3182 - .

I mailed to complaint & to request to clear up the \$ 48<sup>72</sup> in my account with all the original letters advertisements ~~to me~~ from Helen Tono to the Billing Department via

\* Pacific Bell  
Payment Center

Van Nuys, CA: 91388 on July 30<sup>th</sup> - 1994 -

But the Vietnamese employee of the Billing Department he refused to clear up - (M<sup>r</sup> DINH LAM)

I request him to mail back all my letter with the original advertising sticky letters from Helen Tono - The Vietnamese male employee M<sup>r</sup> of the Billing Department Pacific Bell in Orange County, He refused to mail back to me -

DINH LAM

If Helen TONO and V.R.S Billing Systems want \$ 48<sup>72</sup> from me - I want them to pay us from \$100,000<sup>00</sup> to 200,000<sup>00</sup> for damages and get us troubles -

PAUL HILL PHANHUY  
P.O. BOX 3011  
SANTA ANA, CA 92703  
USA

3

With this amount \$100,000 to 200,000  
I will give as donations to the US. Democrat  
party & the White House Fund (National Fund)

Thank you,

respectfully  
& Sincerely

Paul Hill Phanhuong

a Former DAO in Vietnam  
before 1975

copies to -

P.S.: 1) To The White House  
I need you introduce me  
a specialist attorney -

PAUL HILL PHANHUY  
P.O. BOX 3011  
SANTA ANA, CA 92703  
USA

- 2) The Orange County  
Court judge
- 3) U.S. Supreme Court
- 4) National Association of Attorneys
- 5) Federal Communications Commission
- 6) The U.S. Senators -
- 7) To The News papers

I need all of you introduce me  
a specialist attorney to sue V.R.S Billing Systems  
& M<sup>rs</sup> HELEN TOND.

1191543-0743-047-1325

PAUL HILL PHANHUY  
P.O. BOX 3011  
SANTA ANA, CA 92703  
USA

7/28/94  
20-72dk  
3199

Complaint:

July 25<sup>th</sup> 94

Refuse & DO NOT  
pay to Helen Tono  
(VRS) \$48<sup>72</sup>

To: Pacific Bell  
Payment Center  
Van Nuys CA 91388

Dear Sir,

I'm a good customer and good credit with  
The Pacific Bell.

The Helen Tono P.O. Box 62 Montvale  
NJ 07632, They mailed me, many  
advertisings and told me and gave me  
a ~~free~~ phone number free 1+800+635-426  
to call them for Free.

My nephew tried to call them 1+800+635  
-4262 with # 59939496 and # 1113 -  
just the Tape recording answered.  
Now The Helen Tono, they charge me \$48<sup>72</sup>

The Helen Tono make to run a ~~trucky~~ trucky  
Business - They are cheating the people -  
They give a toll Free number - and They  
charge me \$48<sup>72</sup> through the Pacific  
Bell -

So I refuse to pay \$48<sup>72</sup> to  
The Helen Tono (VRS Billing Sytem)  
I want to appreciate: I do not pay  
this amount \$48<sup>72</sup> to them and I



7/14/84  
11:15

(KRS) Want a hearing with Helen Tano -  
Because They're cheating and tricky  
with Pacific's customers -

Once Again, I repeat I do not pay  
this amount \$ 4872 to them -

Because They give a Free number  
1 + 800 -

and They want cheating & tricky with  
people -

Thank you,

Sincerely

P.S. - advertising letters  
From Helen Tano to  
my address -

Paul Hill

(714) 543-0749

PAUL HILL PHANHUY  
P.O. BOX 3011  
SANTA ANA, CA 92703  
USA

7544

Account Number  
714 543-0749 247 S 3182

Statement Date  
Jul 13, 1994

Page 2

Questions about your Pacific Bell bill?

800-491-8899

### Pacific Bell Credits and Adjustments

•Reference Number 071894-0046

Description	Line Number	Amount
1. Amount Transferred	714 543-0749	22.14

•Reference Number 071894-0500

Description	Line Number	Amount
2. Pacific Bell Credit	714 543-0749	22.14 <sup>cn</sup>

Total Pacific Bell Credits Applied thru Jul 18, 1994 (see page 1) \$**.00**

### Summary of Pacific Bell Current Charges

This summary is for informational purposes only.

Bill Section	Page	Calls	Minutes	Amount
Monthly Charges	2			4.10
Additions and Changes to Service(s)	2			20.00
Direct Dialed Calls	3	5	13	2.62
Total Summary of Pacific Bell Current Charges		5	13.0	\$26.72

### Pacific Bell Monthly Charges

•Basic Service

Description	Qty	Amount
3. Universal Lifeline Flat Rate	1	4.18

•Optional Service(s)

Description	Qty	Amount
4. Inside Wire/Jack Repair and Trouble Isolation Plan	1	.60
5. Lifeline Credit for Inside Wire Repair	1	.25 <sup>cn</sup>
6. Lifeline Credit for Access to Long Distance Carrier	1	1.75 <sup>cn</sup>
7. Lifeline Credit For Tel Equip	1	.75 <sup>cn</sup>
8. Your Listing Is Not Published	1	.30

Monthly Service Jul 13, 1994 thru Aug 12, 1994 **2.33**

•Taxes and Surcharges

Description	Amount
9. Charges for Network Access for Interstate Calling, Imposed by Federal Communications Commission	1.75
10. Universal Lifeline Telephone Service Surcharge	.16
11. Rate Surcharge	.84 <sup>cn</sup>
12. State Regulatory Fee	.03
13. CA Relay Service and Communications Devices Fund	.07
14. Tax: Fed: .18 911: .02 Local: .39	.60
	<b>1.77</b>

Total Pacific Bell Monthly Charges **\$4.10**

### Additions and Changes to Pacific Bell Service(s)

•Activity on 714 543-8424

•Order 69781924

•Account Activity from Jun 16, 1994 thru Jul 12, 1994

Description	Qty	Pro-Rated	One-Time	Amount
15. Lifeline Credit for Access to Long Distance Carrier	2	.00		.00
.00 Per Month				

continues

Account Number  
714 543-0749 247 S 3182

Statement Date  
Jul 13, 1994

Page 3

Questions about your Pacific Bell bill?

800 491-8899

### Additions and Changes to Pacific Bell Service(s)

•Activity on 714 543-9424

•Order 69781924 (continued)

•Added to Monthly Service from Jun 16, 1994 thru Jul 12, 1994

Description	Qty	Pro-Rated	One-Time	Amount
1. Service Connection	1		20.00	20.00
Change Telephone Number				

•Change in Monthly Rate from Jun 16, 1994 thru Jul 12, 1994

Description	Qty	Pro-Rated	One-Time	Amount
2. Inside Wire/Jack Repair and Trouble Isolation Plan	12	.00		.00
.00 Per Month				

Total for 714 543-9424			20.00	20.00
------------------------	--	--	-------	-------

Total Additions and Changes to Pacific Bell Service(s)				\$20.00
--	--	--	--	---------

### Pacific Bell Calls from 714 543-0749

•Direct Dialed Calls

•Local Calls

Your local calls are included in the monthly rate you pay for flat rate service.

•Service Area Calls

Date	Time	Place and Number Called	Type	Rate	Minutes	Amount
3. Jul 9	9:17am	ALHAMBRA CA 818 282-0516	Direct	Night	1	.11
4. Jul13	11:38am	LOSANGELESCA 213 260-2617	Direct	Day	4	.85
5. Jul13	11:47am	LOSANGELESCA 213 260-2617	Direct	Day	4	.85
6. Jul13	10:07pm	CAPITRNVLYCA 714 496-1269	Direct	Eve	1	.15
7. Jul15	8:16am	LOSANGELESCA 213 260-2617	Direct	Day	3	.66
						2.62

Total Direct Dialed Calls						2.62
---------------------------	--	--	--	--	--	------

Total Pacific Bell Calls from 714 543-0749						\$2.62
--	--	--	--	--	--	--------

### A NEW, FREE, SERVICE FROM PACIFIC BELL

Now you can use your telephone to pay your Pacific Bell telephone bill. Pacific Bell is pleased to introduce Pacific Bell Pay-By-Phone, a new, Free, telephone bill payment service. For more information, call our toll free number 1 800-794-9794.



Account Number  
714 543-0749 247 S 3182Statement Date  
Ju 3, 1994

Page 4

Questions about your bill?

800-800-2526



From HELEN TONO  
P.O. BOX 102

Total Current Charges (See detail below) Montvale, NJ 07645

\$48.72

## Monthly Charges

Description	Amount
1. Tax: Fed: 1.34 911: Local: 2.68	4.02

Total Monthly Charges

\$4.02

## Calls from 714 543-9424

## • Calling Card Calls

Date	Time	Place and Number Called	Type	Rate	Minutes	Amount
2. Jun12	2:01pm	ASTRO CARDNJ 201 871-2395	Card	Day	14.1	44.70
		Called from SANTA ANA CA 714 543-9424				

Total Calling Card Calls

44.70

Total Calls from 714 543-9424

\$44.70

I refuse to pay this amount <sup>severely</sup>  
because Helen Tono gave me a free toll numbers  
1 + 800 +

we did not call this # (201) 871-2395  
She mailed us many letters advertising - She pushed  
us to try call for Free - Helen TONO do a  
lucky Business and She is cheating the people  
With the Free toll number 1 + 800 +

All my original letters advertising from Helen  
Tono, I mailed to the Billing Department of  
Pacific Bell via by Payment Center  
Van Nuys CA 91388 -

Dear Paul,

My name is Helen Tono, Paul, and you can see how important it is for me to help you. You see, I am a world esteemed Astro-Psychic Advisor. I advise a small group of people from around the world and advise them how to bring about major life changes.

We haven't met, but already the entry in my journal starts "Paul Hill of Santa Ana - subject is undergoing a psychic flux. Must contact Paul immediately in order to guide through the July 6 - July 13. Timing is critical."

And then I became aware of you, Paul I want so much to help with the money, health, friends and family. You want and need so much - please don't be afraid to let me help.

The urgency of this matter has compelled me to issue you your own calling card that you can use to reach my special help line anytime, day or night. Your calling card number is 59939496 and your activation number is 1113. There is no activation fee!

Call now 1-800-635-4262 and you will be put through as soon as you give the operator your calling card number 59939496 and activation number 1113.

Paul, second chances at life don't come along too often. From July 6 - July 13, Paul Hill definitely has a second chance at a great life. I need to speak to you - please.

Your situation is too important to worry about the time of the call. Please call me anytime, day or night. I care about you and I could not bear to think that I didn't reach you in time. Call me now.

PAUL HILL PHANHUY  
P.O. BOX 3011  
SANTA ANA, CA 92703  
USA

Paul Hill  
Po Box 3011  
Santa Ana, CA 92703-0011



For entertainment purposes only. Must be over 18. Calling Card Co., Inc., NY, NY.

HELEN TONO - ASTRO/PSYCHIC ADVISOR  
Practice limited to Astral Counseling 1-800-255-4043

*Dear Paul,*

*I hope this note reaches you in time! The period from August 4, 1994 to August 11, 1994 is critical. Astrological flux is assured... it is important that I speak to you about the upcoming transits in your horoscope. You must have the power of this knowledge so that your endeavors will not fail or turn out poorly.*

*Because of the extraordinary significance of this situation, I'm issuing a telephone calling card to you of your very own. Use it to reach me immediately — whether it's day or night! Your calling card number is 59939496 and your activation number is 1113. There is no activation fee. You must be calling from your own telephone only.*

**Call 1-800-255-4043 and you will be put through as soon as  
you give your Calling Card Number, 59939496  
and Activation Number, 1113**

*The people I have helped believe that their wealth and fame entitles them to exclusivity and privacy. And, some, because of their positions, do not want to disclose the role I play in their decisions. I must respect their wishes. So, I will not name drop. However, I want to help you as I have helped them. The wealth and fame they've achieved is a result of heeding the power of the heavens! Bring your life in tune with these forces now! Don't wait! Health, love, relationships, fame, fortune, happiness may be at stake.*

*With so much hanging in the balance, can you afford to ignore this? I must speak to you as soon as possible. Any doubts? Take a minute. Reach for that place deep down inside which tells you truly what you are feeling. Go on. Is there anxiety, uncertainty? Feel it. Now you know that, without a doubt, you must call now! Reach out, Paul. I'm here to help you take control of your life and your fate.*

**PAUL HILL PHANHUY  
P.O. BOX 3011  
SANTA ANA, CA 92703  
USA**

Paul Hill  
P.O. Box 3011  
Santa Ana, CA 92703-0011



**Priority Correspondence from  
DIRECTOR: L. PARMER**

Required by:

July 22, 1994

**URGENT MESSAGE FOR PA  
FROM LETICIA PARMER, PSYCHIC  
PERSONAL ENRICHMENT SERVICES**

**URGENT NEWS FOR:**

|||||  
Paul Hill

P.O. Box 3011

Santa Ana, CA 92703-0011

PAUL HILL PHANHUY  
P.O. BOX 3011  
SANTA ANA, CA 92703  
USA

Paul:

It's a lucky thing I'm able to reach you.

Paul Hill, I've got some very, very important information for you. It's about your future.

Yes -- money may be involved.

As a psychic, I need to hear from you at once. In fact, I believe it's so urgent I'm going to give you the chance to call at anytime, day or night.

I'm giving you a special Astro Calling Card -- and with it, a special 300 number you can call right now.

Call this number at once: **1-800-452-0757**

Listen. Because I want to be in contact with you so badly, there's no charge for you to activate your special Calling Card.

Be sure to call at once. After August 1, I don't know if I'll be able to speak with you.

Here's what I ask you to do right now:

Call this special number: **1-800-452-0757**

(Since this is a private call -- and the information I have for you is so important -- use only your home phone.)

When you call, give your birthdate and these special codes I've set up for you:

**-Paul Hill, Activation 111.**

**-Personal Astro Calling Card Number 59939496.**

(Do not let anyone have these numbers -- they are for you.)

Call right now. I want to give you the news regarding your future.

Remember, after August 1, I don't know what will happen.

Leticia Parmer

*Leticia*

Psychic Director

*"This is a  
Crucial Time  
for you...  
Please Call Me!"  
Leticia*

8D8PNA

**PRE-APPROVED!**  
**UP TO \$1,200.00 CREDIT PER YEAR!**

From  
**HELEN TONO**  
The Astrological Society of America  
P.O. Box 62 • Montvale, NJ 07632

**The Astrological Society of America**  
P.O. Box 62 • Montvale NJ 07632

STRICTLY CONFIDENTIAL

Please read the letter below carefully.  
We need to speak with you immediately concerning an important personal matter.  
We also want to explain the significance of your NEW MEMBER CALLING CARD  
(#141871) and the \$1,200.00 in Pre-Approved Credit which you have been given.

Paul Hill  
P.O. Box 3011  
Santa Ana, CA 92703-0011

# ASTRO CALLING CARD

**1-800-299-3212**  
**Paul Hill**

AS A NEW MEMBER OF THE ASTROLOGICAL SOCIETY OF AMERICA:

**DON'T WAIT ANOTHER MINUTE TO BEGIN TAKING ADVANTAGE OF THE SPECIAL PRIVILEGES OF YOUR "ASTROLOGICAL SOCIETY OF AMERICA (A.S. of A.)" MEMBERSHIP. YOU HAVE BEEN PRE-APPROVED FOR \$1,200.00 IN PERSONAL CREDIT PER YEAR FOR SERVICES PROVIDED BY THE A.S. of A.**

PLUS...WE HAVE MADE A STARTLING DISCOVERY ABOUT YOUR 04/25 BIRTHDAY WHICH COULD TOTALLY TRANSFORM YOUR LIFE WITHIN THE NEXT 30 DAYS. THIS SECRET INFORMATION WILL BE REVEALED TO YOU IN CONFIDENCE WHEN YOU CALL. IT IS VERY URGENT AND EXTREMELY POWERFUL AND MAY ENABLE YOU TO QUICKLY ACHIEVE EXTRAORDINARY REWARDS AND MATERIAL COMFORTS!

Attached above is your personal ASTRO CALLING CARD officially acknowledging you as an active member of The Astrological Society of America and providing you immediate access to full benefits and privileges of membership.

In order to activate your \$1,200.00 in credit which you can begin using immediately, all you have to do is call

THE WHITE HOUSE

WASHINGTON

May 19, 1994

Mr. Paul Hill Phanhuy  
Post Office Box 3011  
Santa Ana, California 92703

Dear Paul:

Thank you for your letter regarding our relationship with Vietnam. In deciding to lift the remaining elements of the U.S. trade embargo against Vietnam, I was guided by my commitment to gaining the fullest possible accounting for American prisoners of war and those missing in action from the conflict in Vietnam. I agree with my senior military and civilian advisers, the majority of the members of Congress, and many Vietnam veterans and families that the Vietnamese government has made significant efforts to assist us in achieving our objective.

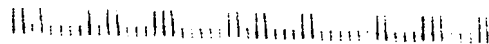
We have devoted more resources to obtaining the fullest possible accounting for our POW/MIA's than any other Administration. Over 500 dedicated men and women in uniform and other government personnel are engaged in this work. With heightened assistance from Vietnam, the past year has been one of the most successful since the conflict ended. The numbers of remains recovered, last-known-alive discrepancy cases resolved, useful Vietnamese wartime documents obtained, and cooperative POW/MIA investigations carried out trilaterally with the Lao and Vietnamese are evidence of my Administration's commitment to resolving this long-standing issue.

I want to stress that lifting the trade embargo and establishing a liaison officer in Vietnam means neither full diplomatic relations nor normalization with Vietnam. We are working to ensure that POW/MIA progress continues, and we will also pursue more vigorously our concerns about human rights in Vietnam. I know that we share the same goals, and I appreciate your interest in this important issue.

THE WHITE HOUSE  
WASHINGTON



*Mr. Paul Dill Stanley  
Post Office Box 300  
Santa Ana, California 92703*



THE WHITE HOUSE  
WASHINGTON

Thanks so much for your ideas on health care reform. They will be carefully considered. My Administration is committed to bringing costs under control and offering quality coverage to every American. No family should face bankruptcy when a parent or child becomes ill or disabled. I appreciate your input in that effort.

*Bill Clinton*

PRINTED ON RECYCLED PAPER

THE WHITE HOUSE  
WASHINGTON



Mr. Paul Hill Phanhuu  
P.O. Box 3011  
Santa Ana, CA 92703



THE WHITE HOUSE  
WASHINGTON

Thanks so much for writing. I welcome your thoughts and promise they will be carefully considered. I appreciate your taking the time to let me know how you feel.

Bill Clinton

PRINTED ON RECYCLED PAPER



THE WHITE HOUSE  
WASHINGTON



Mr. Paul Hill Phantony  
Post Office Box 3011  
Santa Ana, Ca . 92703

---

*Thank you so much for your warm expression of sympathy. Your thoughts and prayers mean a great deal to our entire family.*

*Bill Clinton*

*Hillary Rodham Clinton*